



# Community Care Rates

Service Type	Service Specification	Rate per hour				
		Weekdays (6am to 4pm)	After Hours (4pm to 6am)	Saturday	Sunday	Public Holiday
30 minute Personal Care		\$35.00	\$40.00	\$43.00	\$58.00	\$80.00
Personal Care		\$56.00	\$64.00	\$84.00	\$98.00	\$120.00
Respite Care		\$56.00	\$64.00	\$84.00	\$98.00	\$120.00
Social Support	Includes shopping and social outings	\$56.00	\$64.00	\$84.00	\$98.00	\$120.00
Domestic Assistance	House Cleaning and Other Domestic Tasks	\$56.00	\$64.00	\$84.00	\$98.00	\$120.00
Registered Nurse		\$85.00	\$98.00	\$130.00	\$150.00	\$194.00

*Cancellation Fee Policy: 24 hour's notice must be provided for cancelling service or a \$56 fee (1 hour minimum charge) applies.*

Sleepover (From 9pm to 7am - 10 hour inactive shift)	Weekdays	\$290.00
	Friday/Saturday night	\$488.00
	Saturday/Sunday night	\$698.00
	Public Holiday	\$720.00

Private Service Packages	Starter Package (9 hours per month)	\$430
	Essentials Package (17 hours per month)	\$850
	Comprehensive Package (26 hours per month)	\$1500
	Pre-paid Package (5 hours total)	\$250

24-hour in-home respite care	Weekdays	\$590.00
	Weekends	\$690.00

Travel - Use of Vehicle	Rate per Kilometre (travel with client)	\$1.00		
Care Co-ordination Fee		\$85.00		
Package Management Fee	CDC/HCP clients only			
	Level 1	Level 2	Level 3	Level 4
	\$150 per month	\$250 per month	\$450 per month	\$650 per month
	Purchasing Processing Fee		% of invoice total	
Exit Fee	CDC/HCP clients only		10% (to a maximum of \$45)	
			\$300	

Welfare Calls	Package 1 - 5 per week (Mon-Fri)	\$4.50
	Package 2 - 10 per week (Mon-Fri)	\$6.60
	Package 3 - 14 per week (7 days)	\$10.99
	Package 4 - 30 minutes social call service	\$30.80

Please note that the prices reflected on this rates card are effective for new customers from 1 July 2019. Customers receiving services with Whiddon prior to 1 July 2019 will transition across to the new rates before 30 June 2020.